

## EUFA Euro 2024 Ticket Auction (the “Promotion”)

### Terms and Conditions (the “Terms”)

1. **Organiser:** Advanced Plus Technologies Pte. Ltd. (the operator of Alipay+ Rewards) and the Wallet (as defined below) are the joint organisers of the Promotion.
2. **Promotion Period:** From Friday, 1 March 2024 0:00:00 to Sunday 7 April 2024 23:59:59 (HK time)
3. **Wallet(s):** AlipayHK (Alipay+ Partner)
4. **Merchant(s):** Sino Malls (“Participating Store”)
5. **Eligibility:** All Wallet users (who are also Sino Malls S+ REWARDS member) who make payment at Sino Malls with the Wallet on Alipay+ Rewards are eligible to participate in this Promotion (each, an “Eligible User”).

“Eligible User” also refers to a natural person with legal capacity who uses the Wallet app and its wallet service and not merely a wallet account. To prevent the risk of theft or misuse of an e-wallet account, mobile phone number, mobile device or credit card number, take note that in the following circumstances: (i) connection on the same mobile phone or mobile device, such as the logging in or activation of multiple accounts; (ii) connection of an e-wallet account or mobile number on multiple mobile phones or mobile devices, such as the logging in or activation on such devices; or (iii) the same credit card number being connected to multiple e-wallet accounts, the Wallet may take steps to verify an Eligible User's identity and/or suspend or terminate any promotion or reward relating to such account(s). The Wallet reserves its right to take further legal action against such infringing account(s) and their relevant user.

6. **Promotion Details:**

Each participating Eligible User (a “Participant”) will adhere to the conditions set out in the Promotion Form.

7. **Prizes:**

Match ticket to UEFA Euro 2024:

- I. Finals – seven (7) tickets
- II. Semi-finals – thirty-five (35) tickets
- III. Quarter-finals – thirty-five (35) tickets
- IV. Round of 16 matches – twenty-three (23) tickets

“UEFA” means Union des Associations Européennes de Football, the official body for European football and organizer of UEFA EURO 2024™.

“Ticket Winner” means Participant who has successfully bid for one ticket category with a maximum of two (2) tickets per person provided there were sufficient Points in their S+ REWARDS account by 17 April 2024 and received email notifications within May 2024; and will be required to provide name(s) and information according to their travel documents for arrangement purposes.

“Match Ticket Prize” means tickets to EUFA Euro 2024 as above (I-IV) with a set of terms for UEFA ticket prize below.

8. For the avoidance of doubt, the Match Ticket Prize does **not** include:
  - 8.1. transportation to and from airports;
  - 8.2. transportation within the home country/city of the Ticket Winner and/or the Guest;
  - 8.3. transportation within Germany;
  - 8.4. travel insurance; and
  - 8.5. reimbursement of any expenses not stated herein (including but not limited to, visa application fees, relevant travel taxes, food and beverages, and other events or activities etc.).
9. Each Prize is subject to its respective terms and conditions.
10. The Organiser will contact the winners around mid-May following the end of the Promotion Period.
  - 10.1. If a Participant is successful, the Points will be automatically deduced and cannot be refunded under any circumstances;
  - 10.2. If Points are not deducted by 19 April 2024 or later, it indicates the Participant was unsuccessful;
  - 10.3. The principle of “first-come, first-served” identical bidding Points based on the submission time recorded in the system.
  - 10.4. Participants must provide accurate details such as name(s) according to their travel documents and other required information during registration. Once successfully registered, changes cannot be made. Organiser and Merchant will not be responsible for inability to redeem Match Ticket Prize due to incorrect information provided.
  - 10.5. Tickets arrangements (including seat allocation) are expected to be handled by UEFA around mid-May 2024 and are unrelated to Organiser and Merchant.
11. For the avoidance of doubt, any costs incurred that are incidental to the fulfilment of the Prize are the responsibility of the winner(s).
12. Solely in connection with this Promotion, by participating this Promotion, each Participant authorises and consents their personal information (such as name and email address) to be used for the following purposes:
  - 12.1. verifying the Participant’s identity (which must be the same as the name registered with the Wallet and matches the travelling documents);
  - 12.2. announcing or publishing the name of the winners on Alipay+ Rewards’, the Wallet’s, and/or UEFA’s social media channels;
  - 12.3. arranging and delivering the Prizes; and
  - 12.4. The Ticket Winner is subject to further personal data requirements as set out in Clause 14 below.
13. **EURO 2024 Match Ticket Prize.** The Match Tickets will be remitted by virtue of electronic “mobile phone tickets” and it is the sole responsibility of the Ticket Holder to download and install the ticket mobile app (“**UEFA Ticketing App**”) (to be provided by UEFA) and to ensure that the Tickets are displayed correctly on their mobile phones. The Ticket Winner and his/her accompanying partner as per conditions of the Promotion in the Form “**Guest**” (collectively, the “**Ticket Holders**”) shall:
  - 13.1. be solely responsible for their visa applications to enter into Germany (if required) and no assistance whatsoever will be provided by the Organiser;
  - 13.2. in the event that any Ticket Holder is unable to travel to Germany or attend any UEFA EURO 2024™ games due to any reason(s) (such as delay and/or denial in the visa application process), there will be no replacement, substitution and/or transfer of the Ticket Prize and the Match Ticket will be invalidated automatically when it expires on the date as stated on the respective Match Ticket; and

- 13.3. the Organiser shall not be held liable for any mishaps, injuries or accidents that may occur in the course of the delivery or usage of the Ticket Prize received under this Promotion.
14. **Personal Data of the Ticket Holders**
- 14.1. In addition to the personal information required in Clause 12 above, the Ticket Holders shall be required to provide the following personal data when downloading the UEFA Ticketing App along with any other information required under applicable laws: first name(s), last name, date of birth, email address, mobile telephone number, passport/ID issued by country name for each Ticket Holder) and any such other personal data as required by law, such as passport/ID number if requested by the competent public safety authorities. The Ticket Holders shall be provided with a privacy notification via the UEFA Ticketing App by UEFA and EURO 2024 GmbH; and
- 14.2. As (i) each Match Ticket (including the relevant seating information of block, row and seat number) must be linked to an individual Ticket Holder, and (ii) the Organiser as independent data controller is required to provide UEFA and/or EURO 2024 GmbH with the details of the Ticket Holders upon request, the Ticket Holders shall ensure that all such personal data is correct and available and provided to the Organizer, UEFA and its relevant entities, and/or the relevant authorities for matters related to safety and security at the football match.
15. Match Tickets are for personal use of the Ticket Holders. Ticket Winner shall undertake, and shall procure the Guest to undertake to comply with all the terms and conditions of the EURO 2024™ Match Ticket, details of which are available at [https://editorial.uefa.com/resources/0285-191651c4847c-2743856c91d9-1000/euro\\_2024\\_gp\\_fans\\_terms\\_and\\_conditions\\_en.pdf](https://editorial.uefa.com/resources/0285-191651c4847c-2743856c91d9-1000/euro_2024_gp_fans_terms_and_conditions_en.pdf)) and, **NOT** to:
- 15.1. resell, transfer, or offer to resell or transfer the Match Tickets, whether for free or for any consideration;
- 15.2. use the Match Tickets for any promotional, advertising, fundraising, auction, raffle or any commercial or non-commercial purpose;
- 15.3. use any Match Ticket as a prize (or part of a prize) in any contest, competition, (promotional) game of chance, lottery or sweepstake;
- 15.4. combine and sell Match Tickets as part of any package of goods or services or any travel or hospitality package (e.g. combining airline tickets, hotel and tickets);
- 15.5. advertise, promote, distribute or sell any product or service anywhere in the stadium or by displaying obvious commercial messages on clothing or articles brought into the stadium; and
- 15.6. the entrance to the relevant stadium shall be
- subject to compliance with (i) all relevant terms and conditions (including these Terms), (ii) the Stadium Rules (to be provided by the relevant stadium or by UEFA); (iii) any sanitary measures or policies in place (either by the relevant stadium or by UEFA); and (iv) all applicable laws and regulations.
  - authorised upon presentation of a valid Ticket per person (regardless of age) and, upon request, proof of identity with valid photograph and signature (passport or national identity card); and
  - where the applicable laws of Germany stipulate a minimum age for attendance at football matches, authorised only to such persons who meet the minimum age requirements.
16. If the Ticket Winner or the Guest violates any of the conditions, both the Ticket Winner and the Guest will be denied entry into the stadium or be removed from the stadium; the Ticket Prize (including all aspects of it such as hotel accommodation, airline tickets etc.) shall be cancelled immediately (regardless if they have arrived in Germany or at the relevant football stadium) and there will be no compensation whatsoever after such cancellation. Furthermore, the Organiser reserves the right to claim back from the Ticket Winner any part of the Ticket Prize already fulfilled/awarded.

17. The Organiser, the Merchant(s), UEFA and each of their respective parent companies, subsidiaries, affiliates, officers, directors, employees, governors, owners, distributors, retailers, agents, assignees, advertising/promotion agencies, representatives, and agents shall have no liability and will be released and held harmless from any claim, action, liability, loss, injury or damage, including, without limitation, personal injury or death to any Participant or any third party or damage to personal or real property due in whole or in part, directly or indirectly, by any reason, including the acceptance, possession, use or misuse of the prize and/or participation in this Promotion.
18. Each Participant agrees to be bound by these Terms and agree that the Organiser and their designees including but not limited to UEFA and the relevant Merchant(s) and assigns may use their name, voice, city/state of residence, photos, video or film clips, and/or other visual likeness for advertising and/or commercial purposes and/or for any other purpose in any media or format now or hereafter known without further compensation (financial or otherwise), permission or notification.
19. Employees (including part-time employees and contractors) of the Organiser and the Merchant(s) including affiliates, agents and immediate family members and/or those living in the same household of such employees, are not eligible to enter or win the Promotion.
20. Unless otherwise specified herein, the Prize shall not be used together with other benefits, discounts or vouchers at the same time and shall not be transferred to others or exchanged for cash or for other benefits.
21. Unless otherwise specified, all references herein are in HKD and the foreign exchange rate shall be determined by the relevant cooperation agencies (where applicable). The transaction amount and the actual discount applied will be subject to the final amount set out in the transaction record shown on the Wallet receipt.
22. Should there be any breach of these Terms, fraudulent or abusive activities detected, the Organiser and the Merchant reserve the right to (i) deny the qualification for the Prize(s) and/or benefit(s) offered under the Promotion; (ii) cancel the relevant transaction(s); and/or (iii) claim back any Prize(s) awarded, any applied discount or benefit from the user.
23. The Organiser and the Merchant shall have the right to (i) amend, suspend, or cancel the Promotion details and these Terms; and (ii) substitute the Prize(s) and/or benefit(s) offered under the Promotion with any other item with similar value, at any time without advance notice and any update will be posted on this page.
24. In addition to these Terms, the Wallet website/app terms and conditions and other applicable user agreements (collectively, the “**Wallet General Terms**”) shall apply. In case of any discrepancy or inconsistency between these Terms and the Wallet General Terms, these Terms shall prevail.
25. In case of any dispute about these Terms, the Organiser shall have the final decision and discretion.
26. If a provision of these Terms is held to be illegal, unenforceable, or invalid in any jurisdiction, then that it shall be modified to the minimum extent necessary to make it enforceable, unless that modification is not permitted by law, in which case that provision will be disregarded. The rest of these Terms shall remain in effect as written.
27. In the event this Promotion (i) is stopped by any government agency’s orders, (ii) must be suspended due to server/network attack or system failure, or (iii) any circumstances beyond

our control, such event shall be regarded as a force majeure event, and the Organiser and the Merchant shall not be held liable for any damage, loss or claim therein.

28. This Promotion is only offered to users of an e-wallet resident in a jurisdiction where such e-wallet can offer its products and services under applicable laws. For the avoidance of doubt, the Wallet does not solicit a user resident in one jurisdiction to sign up to an e-wallet or promotion provided in a different jurisdiction. The Wallet is only regulated in its home jurisdictions.
29. In the event of any discrepancy or inconsistency between the English and other translated versions of these Terms and/or promotional materials, the English version shall always apply and prevail.
30. All tradenames, trademarks, logos, and brand names are the property of their respective owners.